

# **CITY PATROL**

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What do City Patrol guards look like?





## **CITY/STREET PATROL SOLUTION**



- City Patrols that cover the whole walking street
- Static guards outside, multiple daily inspections, unlimited alarm calls
- Contracts with each individual shop
- Fast response times 30 seconds
- Well trained and drilled city patrol guards
- Integrated solution possibilities



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# **CITY/STREET PATROL SOLUTION**



WHAT DO THEY DO?

- 3-5 daily inspections in each store, always always on the move
- Reactions to emergency buttons with average response within 30 seconds
- Strategically placed guards in zones
- Radio communication vital
- Alfa bearer to coordinate
- Necessary skills observation, memory and reaction

### Let's see them in action!



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### Tv series shows how they do it



#### Theft, chase and citizens arrest



#### **Gathering evidence**



## **ACHIEVEMENTS & COLLABORATION**



- Over 300 thieves apprehended each year
- Over 2000 incidents a year first aid, alarm responses, missing children/dogs etc
- Customer goods returned annually for over DKK 1 million
- City patrols now in 5 cities in DK
- Reality TV programme
- Respect from the police



### WORKING WITH THE POLICE

- When city patrols call, the police respond
- Guards make citizen arrests
- Gather all the relevant evidence stolen goods, witness statements, tv surveillance
- Fill out paperwork for the whole case
- Police come out and either arrest (33% of the time) or give a written warning

#### Lets see how we work with the police!



### **Police arrest**





