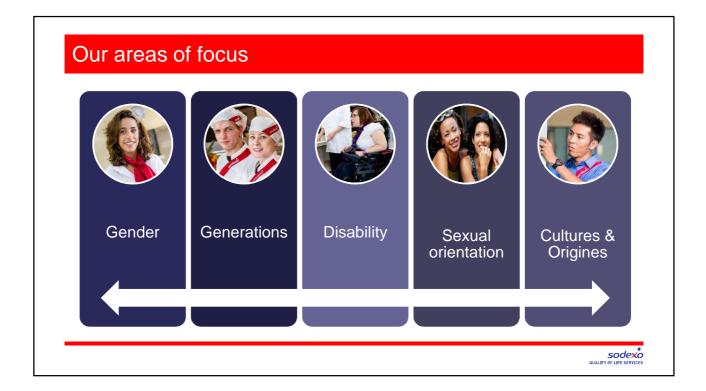
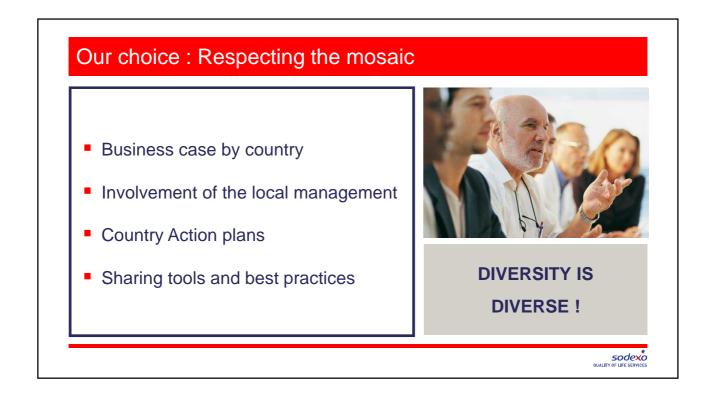
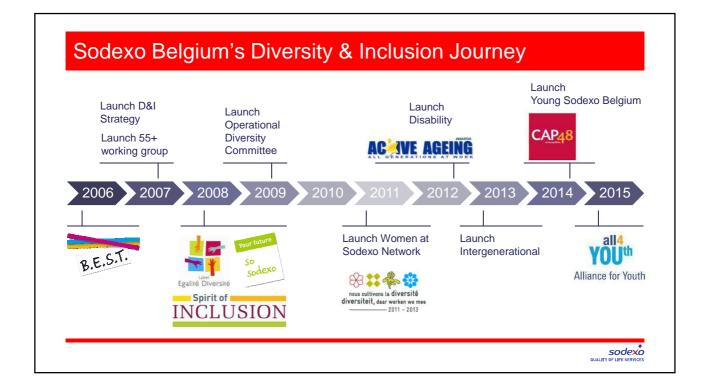


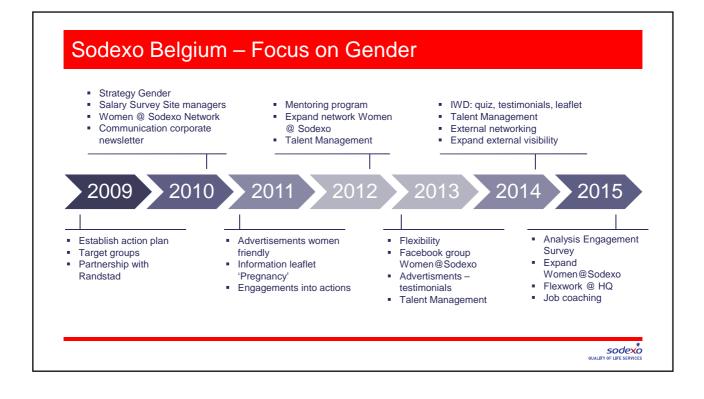
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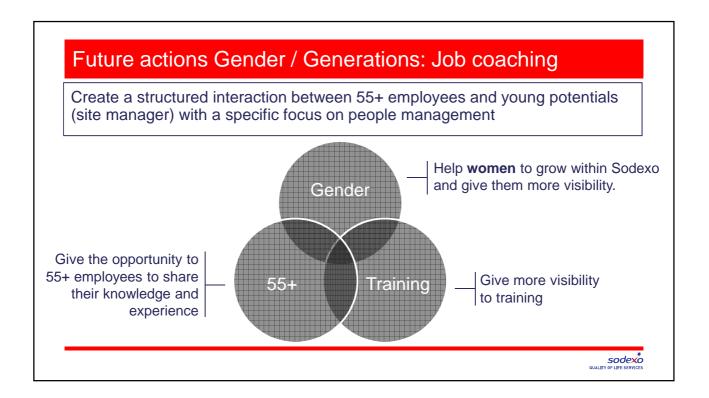


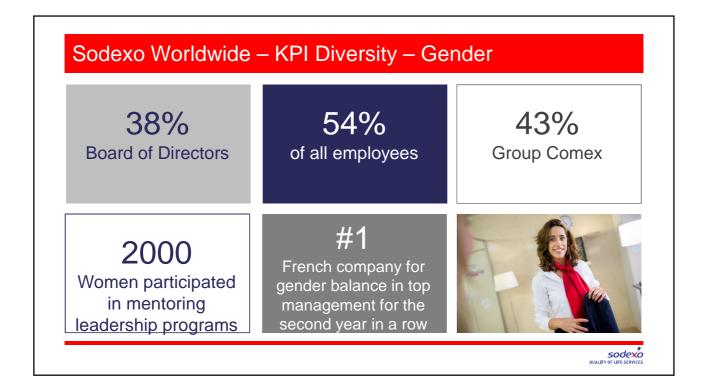


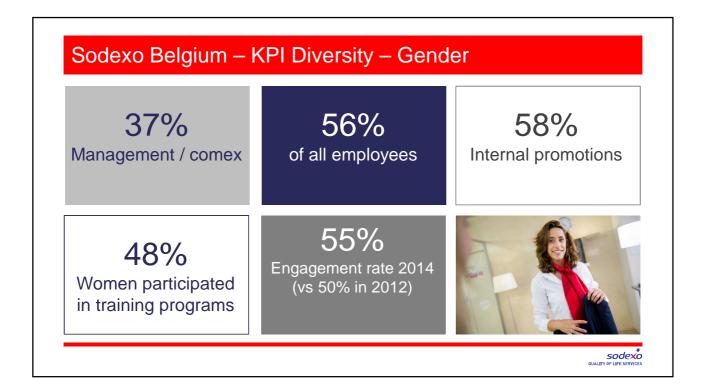












Lessons learned



- Collaborate with external partners and specialists
- Involve employees and management of all levels
- Communicate on engagements, and on results (« You said / We did »)

THANK YOU